

TARIK ZUKIC

Senior Analytics & Operations Consultant

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Summary

Senior Analytics & Operations Consultant with 9 years driving measurable business impact across aerospace manufacturing (Boeing 777/777X, 767, and 737 programs) and enterprise technology consulting (Accenture). Specialize in optimizing large-scale production systems, advanced analytics (SQL, Python, Power BI, Tableau), and enterprise platforms (SAP S/4HANA, MES). Excel at translating complex operational data into executive-level insights and leading cross-functional teams to deliver solutions that prevent downtime, reduce costs, and improve efficiency at scale.


Experience

 **Accenture | Client: Amazon Leo** Kirkland, WA
Business Architecture Senior Analyst Consultant 03/2025 - 03/2026

- Drive UAT and QA validation testing for system enhancements, creating TOSCA test automation workflows that accelerate testing cycles by 30% and improve deployment reliability across SAP S/4HANA and MES platforms.
- Develop technical documentation and SOPs for 50+ system enhancements and bug fixes, reducing mean time to resolution (MTTR) for recurring issues by 40% and improving knowledge transfer across teams.
- Serve as primary technical liaison between manufacturing operations teams and development organization, translating business requirements into technical specifications for enterprise system improvements supporting 3,000+ users across four facilities.
- Lead cross-functional incident response with software developers, QA engineers, and manufacturing teams to diagnose root causes and deploy fixes via ticketing system, maintaining 97% SLA with 1-3 hour average resolution time for production-blocking issues.
- Manage daily triage and resolution of 16-30 production-critical system issues through ticketing workflows, preventing downtime that would halt manufacturing operations.

 **The Boeing Company** Everett, WA
Senior Manufacturing Operations Analyst 08/2023 - 01/2025

- Managed \$82K-150K annual project portfolio across 777 and 777X programs, delivering 15% cost reduction through R&D initiatives, capital tooling redesigns, and defect elimination spanning six business units.
- Led capital tooling redesign project securing executive funding and preventing over \$400K in monthly production delays by eliminating equipment failures that previously caused 1-2 day aircraft delivery disruptions.
- Optimized shim delivery workflow from 8 hours to 2 hours (75% reduction), processing 10-30 units daily and eliminating production bottlenecks that delayed aircraft assembly across 777/777X programs.
- Directed a cross-functional team of three analysts executing production improvement initiatives on six-month Agile roadmaps, targeting high-defect areas and reducing nonconformance rates across wing assembly operations.
- Created executive dashboards in SQL, Tableau, and Excel to track project performance metrics and workflow optimization for over 1,000 manufacturing and engineering users, enabling data-driven decisions for production leadership.

 **The Boeing Company** Everett, WA
Experienced Manufacturing Operations Analyst 06/2022 - 08/2023

- Led critical wing skin remediation project across 25+ aircraft over 3 months, preventing \$1.2M in operational downtime by coordinating cross-functional teams under strict delivery deadlines, establishing war room operations, and managing real-time aircraft status tracking.
- Reduced equipment rental costs by 15% (\$120K+ annually) by conducting fleet utilization analysis in SQL and Python, identifying and eliminating underutilized vehicles while maintaining manufacturing capacity.
- Built workforce planning dashboards using SQL, Python, and Excel, optimizing new hire onboarding, OJT scheduling, and headcount allocation across 777 and 777X programs, improving staffing efficiency by 20%.

 **The Boeing Company** Everett, WA
Manufacturing Representative 04/2021 - 06/2022

- Implemented lean manufacturing methodologies increasing production output by 15% through process innovation and cross-functional collaboration with engineering teams to resolve production constraints.
- First line support for production ticketing system, troubleshooting process issues, identifying root causes, and communicating engineering changes across technical and non-technical stakeholders.

 **The Boeing Company** Everett, WA
Assembler Wire Group-repair (Team Lead) 12/2017 - 04/2021

- Led high-performance team of 15 professionals achieving zero-defect quality record for 3 consecutive months.
- Assembled wire harnesses and electrical panels for 777/767 aircraft programs and performed wire harness repair work.

CORE SKILLS

Technical Proficiencies:

Strategic Planning • SQL • Python • Tableau • Power BI • Excel • SAP S/4HANA • MES Systems • TOSCA Test Automation • Data Analytics • Business Intelligence • System Integration • UAT/SIT Testing • Quality Assurance • UI/UX Design • Storyboarding & Wireframing • Boeing Production System (BPS)

Project & Process Management:

Agile/Scrum • Lean Manufacturing • Process Improvement • Change Management • Budget Management • Cross-functional Leadership • Stakeholder Engagement • Team Management • Root Cause Analysis • Problem Solving • Technical Documentation • SOP Development

Tools & Platforms:

Agile & Scrum Methodologies • Jira • Confluence • Smartsheet • Microsoft Project • Microsoft Visio • Microsoft Office Suite • Word • Excel • PowerPoint • Outlook • SharePoint • Snowflake

Certifications

[Professional Certificate](#) — Google Project Management

[Professional Certificate](#) — Google IT Support

[Professional Certificate](#) — Google Data Analytics

Education

[Western Governors University–Salt Lake City, Utah](#)

Information Technology (Master's Degree)

Personal Projects

Projects

Search Console for iOS (search-console.org) – Mobile analytics app providing Google Search Console access, built with Swift/SwiftUI and REST API integration.

QuackDB SQL Client (quackdb.app) – Cross-platform desktop application built with Electron, React, and TypeScript, supporting SQLite, PostgreSQL, MySQL, SQL Server, and Supabase.

References

[Mayer, Patricia J \(Superintendent\)](#) — +1 (206) 2504167
<https://www.linkedin.com/in/patty-mayer-b96691272/>

[Allanson, Brett D \(Senior Manager\)](#) — +1 (425) 3208510
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